

Essentials

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System Downtime

Thursday,
23 December

As announced at the beginning of this month, CSS will be doing maintenance and upgrade work on several servers on Thursday, 23 December 2004, beginning at 8am. The work should be completed by 8pm that day. During the downtime you will not be able to login, read mail, or access files in your home directory.

Because 12/23/04 is a University holiday, we hope that this work will have very little impact on people using their engineering computer accounts. If you have questions about how this downtime might affect your work, please call the CSS consultant, 335-5055.



New Disk and Mail Quotas

Happy 2005! CSS gives you this to start the new year: Effective 1 January 2005 CSS is increasing home directory disk quota and mail quota. The new home directory disk quotas will be:
faculty & staff — 1.6GB
engineering student &
engineering student
organization — 800MB
class accounts — 1GB

The new email quotas will be:
faculty/staff — 250MB
students — 60MB

These increased quotas are the result of reorganizing work done during the 12/23/04 downtime.

Disk quota is the amount of space you have to store your Unix and Windows files, which are stored in a single user account that can be seen from either type of computer. You can check disk quota usage from a Windows computer by going to **Start | All Programs | COE Tools | Disk Quota**. From a Unix workstation, from a command prompt, type **quota -v**.

Mail quota, separate from disk quota, is used only by mail messages and their attachments.

You can check your mail quota usage by 1) using **Webmail**, which shows your mail use and quota above the Inbox listing or the message when reading your mail; 2) going to the **Account Tools** page and checking the **mail status** link; 3) from **Mozilla Mail**, go to **Edit | Folder Properties**, and click the **Quota** tab.

Hours

Computer Labs — The Hering (1220 SC) and Elder (1231 SC) labs are open 24 hours/day, 7 days/week except for maintenance and when there are no classes in session. During the semester break, only one or two sections of the lab are open. The other sections are closed for cleaning and maintenance. With an access card, you can enter the building and the labs after the building closes.

Consulting, 1253 SC — reduced hours for semester break. M-F 9am – 4pm

CSS Main Office, 1256 SC — M-F 8am – noon, 1-5pm

Need Access Card? Come to CSS.

Beginning on 18 January 2005, the first day of classes for the spring 2005 semester, everyone who needs a new or replacement access card for the Seamans Center must come to the Computer Systems Support (CSS) main office, 1256 SC, to get the card. Individuals having a problem with an access card should come to 1253 SC and talk to staff there.

CSS is making other changes to handling the access cards. The first card and defective cards are free. Getting a replacement for a lost card will cost \$20.

Previously students, faculty, and staff went to the Engineering Electronics Shop to get an access card. On Tuesday, 18 January 2005, the cards will be handled by CSS.

— Diana Harris



Essentials is a publication of Computer Systems Support (CSS) in the College of Engineering at the University of Iowa. **Essentials** is published during the year whenever there is sufficient news to report to the user community. You have permission to re-print all or part of this newsletter for nonprofit purposes if you 1) acknowledge this source, and 2) send a copy of your publication with the reprinted material to: Newsletter Editor, College of Engineering, Computer Systems Support, 1256 SC, University of Iowa, Iowa City, IA 52242.

Change Email Routing

Faculty and staff can once again change the target address of their email alias (first-last@uiowa.edu). When you start working for the University, an email alias of the form first-name-lastname@uiowa.edu (e.g., bea-greene@uiowa.edu) is generated for you. That alias has to be targeted to deliver mail to an actual mail account, such as bgreene@engineering.uiowa.edu. If you want email that is sent to your UI alias delivered to a different target address, you can now make that change yourself. For example, if you will be on leave or doing an internship and want to read your mail at your Yahoo/AOL/HotMail, etc., account but you don't want to tell your correspondents to use a different email address, use the HRIS Self-service to change the mail routing.

Here's what was announced by the Human Resources group: "If the information on the web for Name, Campus Address & Phone, Residing Address & Phone, and **Email Routing Address** is incorrect or unintentionally missing, it can be updated via the Employee Self-Service portal. See the Name and Address update tools under the "Personal" tab (<https://hris.uiowa.edu>)."

— Diana Harris

Back issues and the current issue of this newsletter are on-line:
<http://css.engineering.uiowa.edu/news/essentials>

Read the Gartner Reports

Gartner is one of the leading providers of research and analysis on the IT industry and issues. They provide in-depth analysis and advice on almost all aspects of technology. ITS has given the campus access to the Gartner information from this ITS page: <https://apps.its.uiowa.edu/gartner/>. You need your Hawk ID and password to read the Gartner pages.

The Gartner home page has links to focus areas (Emerging Trends and Technologies, Enterprise Networking Equipment, Higher Education, Security and Privacy, Technology and Society, to name just a few), In the News, Featured Research, Alerts, Events, Hype Cycles ("Gartner Hype Cycles clearly explain the difference between hype and the future of technology"), and Vendor Ratings.

Sarah Williams, M.S.

Sarah Williams, desktop support consultant, just returned from the graduation ceremony at Coleman College in San Diego, California, where she received her M.S. in Business and Technology Management. She is pleased to be done with that degree, and CSS is pleased that she has quickly settled into her position.